



Ross Cosmetics, a leading provider to the health and beauty industry, discovers a modern workplace in the Microsoft 365 cloud after a timely leap from SmartCloud Notes.

Situation

In an effort to enhance the collaboration and productivity capabilities of their users, Ross Cosmetics decided to make the leap from SmartCloud Notes to the advanced capabilities of Microsoft 365.

MIGRATED FROM

SmartCloud
Notes

MIGRATED TO

Microsoft 365

COUNTRY

Australia

INDUSTRY

Health and
beauty

BENEFITS



User remained fully productive throughout the project



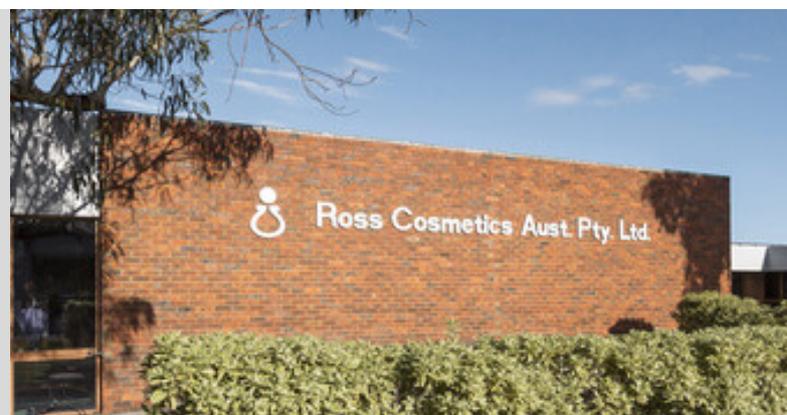
Customising the move eased user transition



Microsoft 365 boosted collaboration and productivity

About Ross Cosmetics

Ross Cosmetics is a full service TGA licensed manufacturer of topical products and cosmetics. The company's core expertise includes sun care, personal care, skin care, cosmetics and topical therapeutic products.



The Challenge

Ross Cosmetics is a long-time Notes and Domino customer for over 20 years, that moved to SmartCloud Notes a few years ago. While being in the cloud offered some benefits, Ross Cosmetics wanted to provide its users with new collaboration and productivity capabilities. So, it investigated Microsoft 365 and decided to transition to the Microsoft cloud.

The Solution

When Ross Cosmetics needed guidance on the move from SmartCloud Notes to Microsoft 365, it brought in Primaxis which had originally helped Ross Cosmetics transition from on-premises Notes to SmartCloud Notes. To address their concern that the migration might disrupt its users, Primaxis recommended the use of Binary Tree's Notes Migrator CMT software. Notes Migrator CMT provided the seamless migration capabilities between SmartCloud Notes and Microsoft 365 that Ross Cosmetics were looking for to ensure their users could easily and without disruption switch between email platforms. Primaxis was able to customise Notes Migrator CMT to provide a transition that met Ross Cosmetic's specific requirements and environment.

The Result

To date, all of Ross Cosmetics users have been successfully migrated from SmartCloud Notes to Microsoft 365. Ross Cosmetic users are adapting quickly to the their new environment.

"Migration from on premise Domino to Exchange is difficult enough let alone from two distinctly different cloud providers. However, with Primaxis expertise and knowledge, the whole migration was as seamless as this type of migration can be with the very minimal business disruption and delivered under a very tight timeframe."

Jay Centeno

IT Manager, Ross Cosmetics



"The reassurance on business continuity and the seamless experience Notes Migrator CMT brings to the table were major factors in the decision to use Binary Tree for this migration project"

Miguel Jordan

Business Development Manager
Primaxis

primaxis
Complexity to Clarity

Primaxis Migration as a Service (MaaS) handles migration complexity. A full consultation and implementation service, it provides industry-leading migration technologies and best practices applied by experts, ensuring a smooth transition start to finish.